VR Client Satisfaction Survey



| 1. Are you currently emp | oloy | | |
|--------------------------|--------------------|--|-------------------|
| | | Response Percent | Response Count |
| Υ | Yes | 97.1% | 34 |
| | No | 2.9% | , |
| | | If yes, where? | 2 |
| | | answered question | 3 |
| | | skipped question | |
| 2. Does your job meet yo | our | current needs? | |
| | | Response Percent | Respons Count |
| Y | Yes | 88.6% | 3 |
| 1 | No | 11.4% | |
| | | | |
| | | If no, why not? | |
| | | | : |
| | | If no, why not? | 3 |
| 3. What did Vocational R | Reha | If no, why not? | 3 |
| 3. What did Vocational R | ≀ eha | If no, why not? answered question skipped question | 3 |
| 3. What did Vocational R | <mark>∢eh</mark> a | If no, why not? answered question skipped question | Response Count |
| 3. What did Vocational R | Reha | If no, why not? answered question skipped question | Response Count |

| 4. How likely are you to recommend Vocational Rehabilitation to a friend or family member? | | | |
|--|--|--|---------------------------------|
| | | Response Percent | Response Count |
| Very Unlikely | | 2.9% | 1 |
| Somewhat Unlikely | | 0.0% | 0 |
| Neutral | | 2.9% | 1 |
| Somewhat Likely | | 8.6% | 3 |
| Very Likely | | 85.7% | 30 |
| | | answered question | 35 |
| | | skipped question | 0 |
| 5. Please share any other of | | | |
| | | | Response Count |
| | | answered question | Count |
| | | | Count 8 |
| 6. Who did you talk with? | | answered question | 8 8 |
| | | answered question | 8 8 |
| | | answered question skipped question Response | Count 8 8 27 Response |
| 6. Who did you talk with? | | answered question skipped question Response Percent | Response Count |
| 6. Who did you talk with? Consumer/client | | answered question skipped question Response Percent | Count 8 8 27 Response Count |

7. Which VR Team served this client?

| | Response Percent | Response Count |
|-------------------------------|---------------------|-------------------|
| State Office - Drudik | 0.0% | 0 |
| Scottsbluff - Hoffmaier | 0.0% | 0 |
| North Platte - Simmons | 0.0% | 0 |
| Kearney - Anderson | 0.0% | 0 |
| Grand Island - Wegner/Sautter | 0.0% | 0 |
| Columbus/Fremont - Niemeyer | 100.0% | 35 |
| Norfolk - Mitchell | 0.0% | 0 |
| Norfolk - Griffin | 0.0% | 0 |
| Omaha West - Petersen | 0.0% | 0 |
| Omaha - Dixon | 0.0% | 0 |
| Omaha - Long | 0.0% | 0 |
| Lincoln - Miller | 0.0% | 0 |
| Lincoln - Rathjen | 0.0% | 0 |
| Lincoln - Jenkins | 0.0% | 0 |
| | answered question | 35 |
| | skipped question | 0 |

| Q1. Are you currently employed? | | | |
|---------------------------------|-----------------------------|-----------------------|--|
| 1 | Dollar General | Jun 25, 2013 8:42 AM | |
| 2 | Interstate Commodities | Jun 21, 2013 2:35 PM | |
| 3 | The Haven | Jun 18, 2013 10:55 AM | |
| 4 | Hombre Restaurant | Jun 18, 2013 9:34 AM | |
| 5 | Apogee | Jun 14, 2013 10:42 AM | |
| 6 | Goodwill industries | Jun 6, 2013 10:20 AM | |
| 7 | Petro | Jun 3, 2013 11:58 AM | |
| 8 | Behlen's | May 24, 2013 10:27 AM | |
| 9 | Columbus Community Hospital | May 24, 2013 9:52 AM | |
| 10 | Apogee | May 23, 2013 1:46 PM | |
| 11 | Apogee | May 23, 2013 1:24 PM | |
| 12 | Apogee | May 20, 2013 4:39 PM | |
| 13 | Apogee | May 20, 2013 3:44 PM | |
| 14 | Strobel | May 20, 2013 9:36 AM | |
| 15 | Dollar General | May 17, 2013 1:06 PM | |
| 16 | Diers Ford | May 15, 2013 3:27 PM | |
| 17 | Caption Colorado | May 10, 2013 4:24 PM | |
| 18 | Greenline | May 10, 2013 3:46 PM | |
| 19 | Apogee | May 10, 2013 2:56 PM | |
| 20 | Walmart | May 9, 2013 4:29 PM | |
| 21 | Schultz Diesel | May 9, 2013 4:04 PM | |
| 22 | St Michael Elementary | May 8, 2013 8:51 AM | |
| 23 | Golden Living Center | May 1, 2013 11:30 AM | |
| 24 | Behlens | May 1, 2013 9:08 AM | |
| 25 | Meridian Gardens | Apr 30, 2013 12:38 PM | |
| 26 | Apogee | Apr 25, 2013 11:33 AM | |
| 27 | BD West | Apr 25, 2013 8:29 AM | |
| | | | |

| Q1. Are you currently employed? | | |
|---------------------------------|------------------|----------------------|
| 28 | Midwest Concrete | Apr 3, 2013 10:19 AM |
| 29 | Hughes | Apr 1, 2013 9:17 AM |

| Q2. Do | oes your job meet your current needs? | |
|--------|--|-----------------------|
| 1 | Too hard on me physically | Jun 25, 2013 8:42 AM |
| 2 | Employer's checks are bouncing and it is too hard on my physically | Jun 18, 2013 10:55 AM |
| 3 | Financially short. | May 17, 2013 1:06 PM |

| Q3. What did Vocational Rehabilitation provide that was the most helpful to you? | | |
|--|---|-----------------------|
| 1 | How to fill out applications so I will get an interview | Jun 25, 2013 8:42 AM |
| 2 | Support and job search assistance. | Jun 21, 2013 2:35 PM |
| 3 | Not much of anything | Jun 18, 2013 10:55 AM |
| 4 | Support during app process. | Jun 18, 2013 9:34 AM |
| 5 | Application process. | Jun 14, 2013 10:42 AM |
| 6 | Support during job search. | Jun 6, 2013 10:20 AM |
| 7 | Helped with interview process. Helped with support and encouragement. | Jun 4, 2013 12:26 PM |
| 8 | Job search. Internet access. | Jun 3, 2013 11:58 AM |
| 9 | Helped with resume skill and interview strategies. | May 24, 2013 10:27 AM |
| 10 | Helped me find a full-time job | May 24, 2013 9:52 AM |
| 11 | Job search. | May 23, 2013 1:46 PM |
| 12 | Job search. having them there. | May 23, 2013 1:24 PM |
| 13 | Got foot in door for me. | May 20, 2013 4:39 PM |
| 14 | Helping to weigh options. | May 20, 2013 3:44 PM |
| 15 | Guidance. | May 20, 2013 9:36 AM |
| 16 | Support and interview strategies. | May 17, 2013 1:06 PM |
| 17 | Helped with job search and shoes for back support. | May 17, 2013 11:07 AM |
| 18 | Gave options in job search. | May 15, 2013 3:27 PM |
| 19 | Helped with job search and application. | May 13, 2013 3:05 PM |
| 20 | Help with work equipment. | May 10, 2013 4:24 PM |
| 21 | Helped with college loans. | May 10, 2013 3:46 PM |
| 22 | Practice interviews. | May 10, 2013 1:32 PM |
| 23 | Keeping on track, help. | May 10, 2013 10:56 AM |
| 24 | Everything they did . | May 9, 2013 4:29 PM |
| 25 | Help getting through school. | May 9, 2013 4:04 PM |
| 26 | Job search and gasoline. | May 9, 2013 3:48 PM |
| 27 | Aptitude testing. Encouragement. | May 8, 2013 8:51 AM |

| Q3. What did Vocational Rehabilitation provide that was the most helpful to you? | | | |
|--|---|-----------------------|--|
| 28 | Job Search | May 1, 2013 11:30 AM | |
| 29 | Help with job search. | May 1, 2013 9:08 AM | |
| 30 | Help with work clothing and car repairs. | Apr 30, 2013 12:38 PM | |
| 31 | Glasses. Transportation. Communication with employer. | Apr 25, 2013 11:33 AM | |
| 32 | Support to get through school and into college. | Apr 25, 2013 8:29 AM | |
| 33 | Helped me find the job | Apr 3, 2013 10:19 AM | |
| 34 | Assistance with job search resume skills. | Apr 1, 2013 9:17 AM | |

| Q5. Please share any other comments or suggestions you may have. | | | |
|--|--|-----------------------|--|
| 1 | Good for the most part. | May 24, 2013 10:27 AM | |
| 2 | It worked great. | May 23, 2013 1:46 PM | |
| 3 | Helped me out a lot. | May 23, 2013 1:24 PM | |
| 4 | Jill followed up and I felt really supported. | May 20, 2013 4:39 PM | |
| 5 | The people at VR were beyond helpful. Great experience. | May 20, 2013 3:44 PM | |
| 6 | They do an excellent job with getting people what they need. | May 17, 2013 1:06 PM | |
| 7 | Very helpful. | May 10, 2013 1:32 PM | |
| 8 | If not for them, I wouldn't have a job. | May 9, 2013 4:29 PM | |